Introducing HealthTrack – A Clinical Information Management and Reporting system

HealthTrack is a comprehensive, yet modular Clinical Information Management and Reporting System, incorporating at its heart - a sophisticated Electronic Medical Record (EMR), Practice Management (PM) and Workflow application.

Designed to streamline and automate the majority of your daily operations, our focus is to improve the productivity and profitability of both doctors and staff in hospitals and specialist private practices.
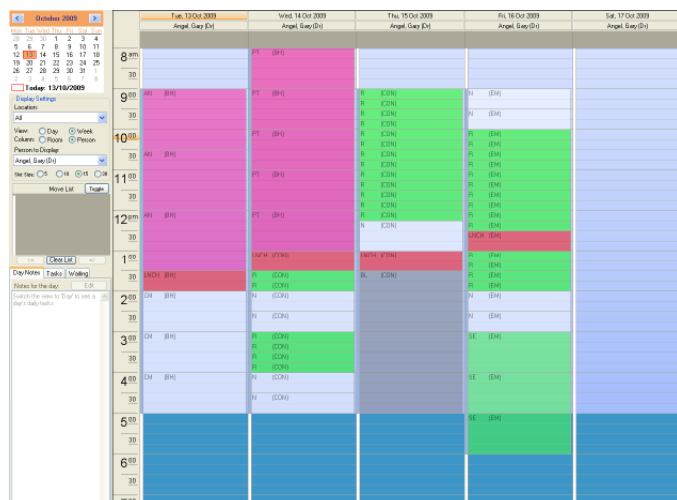
For the Front Office / Reception

The core modules of HealthTrack deliver extensive support for the elementary (day-to-day) functions for your front-of-house Hospital/Practice Management, such as:

- a 3-D perpetual diary
- extensive patient management
- on-line billing
- billing/payments
- general administration
- extensive reporting functions

At the core of HealthTrack is the integrated Electronic Medical Records (EMR) data repository, which is the link between the clinician and practice or hospital and a wide variety of patient records including:

- demographics
- appointments
- letters, email, faxes (templates, pro-forma)
- pathology requests and results
- diagnostic request and results
- complex image management and viewing
- prescribing (medications management)
- all report, email and letter writing are all supported with encrypted transmission

Practice Managers/Hospital reception staff will realize significant improvements in daily operations, providing a better, more streamlined patient experience.

For the Back Office and Practice Manager

HealthTrack address the key business elements of
- Accountability
- Audit
- Security

Accountability: HealthTrack offers complete reporting of all aspects of the practice or unit. Whether you are talking about billing, patient data or clinical records, HealthTrack records who and when the record was created, modified and deleted. Reports include comprehensive financial reporting, statistics and utilisation, and tracking.

Audit: In fulfilment of public accounting standards, HealthTrack billing never deletes or modifies existing financial transactions; instead all changes are tracked by means of reversals and adjustments. In this way a complete audit of actions against an account can be reviewed, along with the user responsible for the activity.

Security: HealthTrack's integrated security system uses a combination of permissions and groups to achieve ease of use, while delivering the level of granularity expected of a world-class enterprise system.

Billing
Billing is a core function of running a medical practice. HealthTrack billing has been developed to be...
- Quick
- Easy to use, and
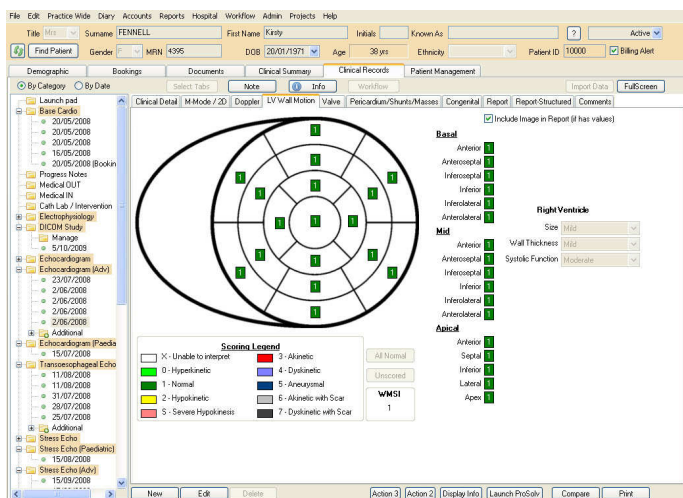- most importantly Accurate

These goals are achieved through
- Quick Bill – an electronic version of the doctors bill slip.
- Auto-Bill – on closing a booking, the system can automatically invoice predefined items.
- Group Bill – a single entry that represents multiple item numbers
- Advanced Rules engine for:
  - Multiple service rules
  - Assistant Fees
  - Auto adjustment of fees (eg 95% for diagnostic bulk bill)
  - Other rules as required

Information in a Heartbeat

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For the Clinical Specialist / Hospital

HealthTrack extends its core functionality with a range of integrated modules that are focused on improving the productivity and profitability of various specialist clinicians, such as cardiologists.

HealthTrack is the most complete clinical reporting system available for medical specialists, typically replacing a disparate mix of products that are not integrated, such as word, excel or access files.

HealthTrack delivers better outcomes for patients, while improving the doctors' efficiency and productivity. It allows specialists to see more patients, undertake extensive research and deliver quicker results and recommendations back to the patient's referring doctor.

Research is facilitated through purpose built systems designed to manage the masses of data associated with diagnostic testing, imaging and in-theatre procedures.

All records and data are saved in the patient's individual file, and all are accessible from within the same application, based on users' security/access privileges. HealthTrack provides specific clinical support for an expanding number of specialities including:
- Weight Loss clinics
- Respiratory
- Sleep management clinics
- Cardiac non-invasive testing
- Cardiac invasive procedures
- Cardiac EP
- Paediatric Cardiology
- Implantable Devices (ICD, Pacemakers, etc.)

Improve Productivity & Profitability

Established market research suggests that HealthTrack can improve a cardiologist's productivity by up to 35% delivering a significant return on investment.

"HealthTrack has transformed the way we deliver our service. (…HealthTrack) enables us to deliver a more patient focused & cost effective paediatric cardiac service."

John McNeil (Project Officer)
Queensland Paediatric Cardiology Service

HealthTrack can enhance your efficiency, reduce your cost of practice and increase your profitability.

Who uses HealthTrack?

HealthTrack is in use at many of the most prestigious public and private hospitals and several of the largest private cardiology practices around Australia.

HealthTrack has been chosen as the Cardiology clinical reporting system across the South Australian health region and is now expanding into other specialist departments within this region. This major project provides validation that HealthTrack can deliver a region or state wide solution for any state government health department and deliver significant improvements in communication, cost efficiencies and patient care.

HealthTrack's innovative recording and workflow processes have improved the efficiency of specialists, allowing them to provide better care for the patients… saving time, and potentially saving lives.

Award Winning Software

The iAwards are Australia's premier awards for the Information Communication and Technology (ICT) industry. They honour the ICT industry's finest companies and their technological innovations.

"HealthTrack's features and functionality are significantly different to all other clinical reporting programs. This enhances the patient care the specialist can provide and improves the profitability of the practice."

The 2009 iAWARDS
Queensland State Award Winner

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Integrates with HL7 Hospital Systems

HealthTrack integrates with all industry standard Hospital Systems / PAS (patient administration systems) via HL7 standards for Electronic Data Exchange in Healthcare Environments.

HealthTrack can be deployed within a single hospital department or across multiple departments - all sharing the central Electronic Medical Records (EMR) data repository. A shared infrastructure and support process delivers significant cost benefits.

HealthTrack delivers a powerful platform for managing clinical records and enhancing your hospital/practice's ability to meet medico-legal audits and comply with local, federal and health department regulatory requirements.

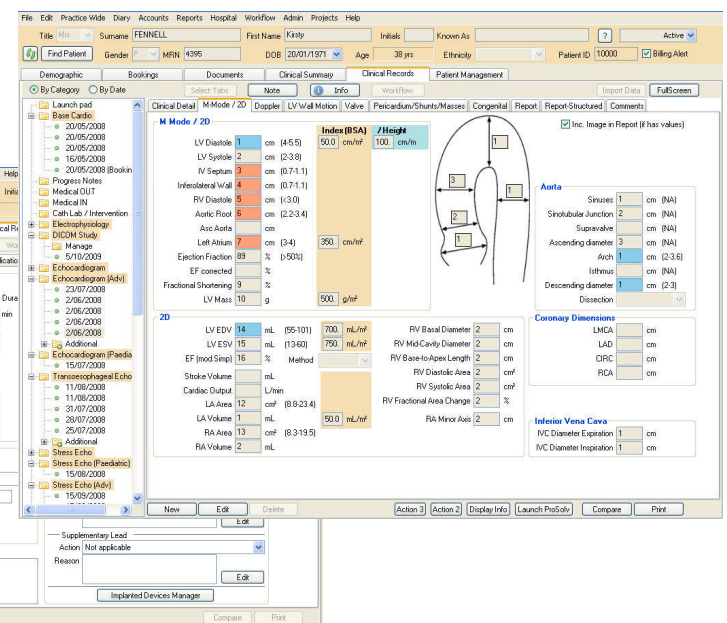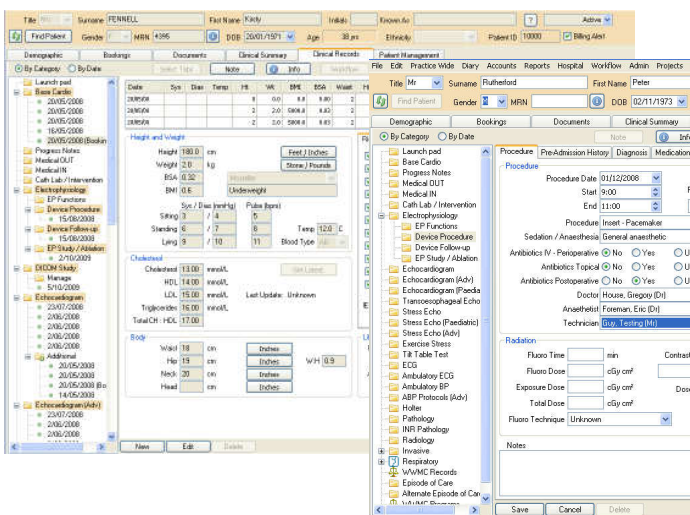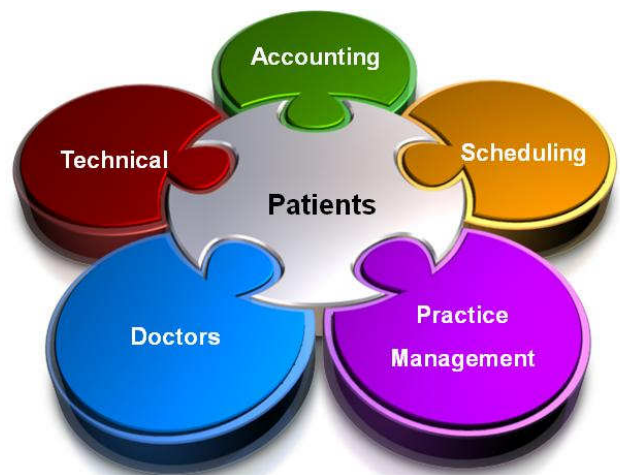## Custom Medical Solutions Development and Systems Integration

In the Medical world, your business challenges are unique and complex. In many cases, off the shelf software doesn't fit the way you work or does not match your business needs. You need solutions that are tailored to *fit your specific requirements* - and for this you need an experienced Medical Software development and integration partner.

Custom-built Medical solutions bridge the gap between commercially available systems and what *you need* to achieve for your unique environment.

HealthTrack Medical Systems specialise in developing scalable, cost-effective, and robust database-driven applications for Medical. We develop tailored software solutions for your hospital, department or private clinical practice, which capture every clinical, business and reporting process essential to your operational success.

Whether you are a hospital department looking to automate time consuming or manual process, or an existing (or start-up) private practice looking for a comprehensive turn-key practice management system, HealthTrack can develop a solution to achieve your goals.

Success built on: **Experience**
Success built on: **Risk Management**
Success built on: **Domain Knowledge and Technology**

HealthTrack Overview Video

You can find a video overview of HealthTrack on our website. Go to http://www.healthtrack.com.au/resources.html and click on the "HealthTrack Overview"

HealthTrack Implementing Best Practice White Paper

You can also download the white paper "Implementing Best Practice in Private Practice or Hospital Department" http://www.healthtrack.com.au/Documents/BestPracticeWP.pdf

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